



## NCE Future of Airports Postponement FAQs Document

The **NCE Future of Airports** has been postponed due to the ongoing public health emergency that is Covid-19 (Coronavirus). This document intends to advise the attendees of the changes to the event and the answers to inevitable questions regarding bookings, travel and the postponement.

This document has been compiled by emap Publishing, owners of New Civil Engineer. Any queries about this document should be directed to NCE Future of Airports event manager, Melissa Lawrence, on [Melissa.Lawrence@emap.com](mailto:Melissa.Lawrence@emap.com).

This document was last updated on 24/03/2020.

### New Date – When is it?

The **NCE Future of Airports 2020** will now take place on 11 & 12 November 2020.

The timings of the event remain the same.

### The Venue – Has it changed?

Yes. The event will now take place at:

**Victoria Park Plaza**

239 Vauxhall Bridge Road

Pimlico

London

SW1V 1EQ

Click [here to find out more](#) about the venue.

### What happens to the booking we have made to attend?

All bookings will automatically be transferred to the new date. No action is required on behalf of the ticket booker. We will reach out to those who have purchased their ticket closer to the time to reconfirm their attendance. The ticket remains flexible and transferable – delegates are able to swap their attendance with a colleague if they are unable to make the new date.

We are unfortunately unable to offer refunds on the packages purchased to attend this event.

### What about my accommodation/travel/expenses?

It is with regret that New Civil Engineer and emap are unable to offer any remuneration for expenses already incurred, including accommodation and travel.

### **Will the details of the Innovation Gateway competition remain the same?**

While we move the event to later this year, we are pausing the Innovation Gateway competition. We hope to be able to reopen, review entries and feedback over the coming months, so please do look out for further communications. In the meantime, thank you for your entry and interest.

### **If I can't make the new date, can I nominate others to attend in my place?**

Yes, definitely. The places you/your organisation have purchased to attend are subject to the same flexibility as before. New Civil Engineer will be in touch with your organisation's lead contact a month or two prior to the rescheduled date and will ask them to provide attendee details so that we can be sure our delegate list is as updated as possible.

### **I am a speaker at this event- what do I do?**

Please contact the programme manager, Charity Woodruff, using the contact details below.

**Charity Woodruff**

Tel: 0203 953 2653

Email: [Charity.Woodruff@emap.com](mailto:Charity.Woodruff@emap.com)

### **We are a sponsor of the event- what do we do?**

Please contact the relevant account manager using the contact details below.

**Sarah Ince**

Account Manager

Tel: 0203 953 2899

Email: [Sarah.ince@emap.com](mailto:Sarah.ince@emap.com)

**Ben Joudar**

Account Manager

Tel: 020 3953 2638

Email: [Ben.Joudar@emap.com](mailto:Ben.Joudar@emap.com)

### **I have a question which is not addressed in this document**

Please contact the Event Manager for the event direct using the below contact details:

Melissa Lawrence

[Melissa.Lawrence@emap.com](mailto:Melissa.Lawrence@emap.com)

If you are emailing shortly after the announcement has been made about the postponement, please forgive any delay in response which will be due to volume of enquiries.

This document was last updated on 24/03/2020.